

From the CEO: My thanks to you

Looking back on my 30 years with the organisation, it's incredible to see just how far animal welfare has come.

And with you by our side, progress continues. Your giving delivers programs that protect animals from cruelty *before* it occurs – aiding pet owners undergoing hardship and crisis; desexing initiatives that reduce overpopulation and prevent neglect and abandonment; inspectors who ensure only qualified, responsible breeders operate. With you by our side, no animal will suffer.

That's why I'm sending you this 'Year in Review'. I want to celebrate, with you, all that you have achieved for the animals of our state over the last year. You are the one who keeps our doors open to welcome in pets who need a home. You are the one who puts inspectors on the ground to protect animals from cruelty. You are the one who makes sure we have vets ready to provide life-saving medical care.

Please know how deeply thankful I am for your generosity and compassion for animals in need.

Steve Coleman

Chief Executive Officer

Year at a glance

This year, you helped

24,271

animals to receive the care they need

because

45,358

generous supporters like you donated an incredible —

\$34,358,000



Message from the President

There is no doubt it has been a challenging year. As I write this, many of us across the state are back in lockdown.

Just as we did when the pandemic first hit, or the bushfires or floods, RSPCA NSW has been swift to pivot to the changing needs of animals and communities—whether it's emergency rescues, pop-up relief points providing animal health checks and supplies, or delivering contactless adoptions to people's homes.

We are still on the road to recovery from so many challenges, but our commitment to the strategic goal of ensuring we are always working within our means has not wavered. Thanks to generosity like yours, we have maintained the organisation's financial health, and our ability to care for animals has not been jeopardised.

And we are venturing down new and exciting roads as we continue to collaborate with the animal welfare community, allocating \$2.4 million of donations received from our bushfire appeal to a series of long-term partnerships with wildlife organisations. Working with Taronga Conservation Society Australia, our investment into the platypus population is coming to fruition—to conserve their natural habitat and protect them from fire and drought using cutting edge technology.

I am incredibly proud of our dedicated staff members and volunteers for adapting to meet every new challenge. I also wish to personally thank you, our generous supporters, for making this work possible.

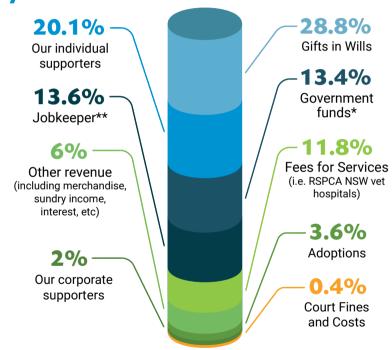


Dr Peter Wright
President, RSPCA NSW Board of Directors



Where RSPCA NSW funding came from in 2020/2021:





*This year, the state government generously provided building grants towards the reconstruction of the Sydney shelter, as well as improvements to RSPCA facilities across NSW.

**RSPCA NSW was classified as an essential service during the COVID-19 pandemic, and like most Australians could not have continued operating without the assistance of the Jobkeeper program.

How your generous donations are used:

Providing immediate care for animals in need

75 cents in every dollar directly supports animals in need *right now*, including the Inspectorate, shelters, veterinary hospitals, and community outreach and education programs.

Investing in the future welfare of animals -

11 cents in every dollar is reinvested into raising vital funds, so we can be ready to help even more animals in the future.

Making sure we do things the best way .

14 cents in every dollar is essential to providing the most effective and sustainable impact for animals, including prosecuting cruelty offenders, staffing our contact centre, employee mental health support, and more.



Graphs represent pre-audited figures that are subject to change. Complete statements for the 2020-2021 financial year will be available at rspcansw.org.au from October.

You've launched the taskforce

At a puppy factory, profits come first. That means the welfare of the dogs in these intensive breeding facilities is not a priority—with animals going without even their most basic needs.

With your support, we are determined to put an end to the dark and often hidden world of illegal breeding. We have launched an 'Intensive Breeding Taskforce' specifically dedicated to finding, inspecting and, if necessary, removing animals from poor conditions and charging non-compliant breeders.

We've identified nearly 900 breeding facilities across the state and aim to inspect each to ensure compliance with all laws and codes of practice.

"So many of the dogs we find are living in extremely bad conditions. Malnutrition, painful ear and eye infections, dental issues—you name it. That's why the Taskforce is absolutely vital to ensuring animals are bred in safe environments where their welfare matters."

Scott Meyers, Chief Inspector



38

RSPCA NSW inspectors have conducted



13,838

cruelty investigations

You've helped families escape violence

Even after Cassie* had escaped an abusive relationship, her ex-partner had broken into her home. Cassie and her daughter were terrified, not only for their safety, but for their much-loved dogs, Daisy and Gidget, who had already experienced his violence. He had picked up little Daisy and thrown her out of a window. Daisy had survived but was hurt and traumatised.

Calls to RSPCA NSW for help doubled over the last year, during COVID-19 lockdowns and isolation, as people found themselves trapped at home with their abusers.

Cassie and her family needed to flee to safety, and they weren't going to leave without Daisy and Gidget—but no refuge could take the dogs. Because of your support, we could welcome Daisy and Gidget into our care whilst Cassie figured out their living situation. Thanks to you, they have now been reunited as a whole family in a safe new home.

If you or anyone you know needs the assistance of RSPCA NSW in this manner, please contact us at (02) 9782 4408.



866 animals 580 people

have received help through RSPCA programs like this one.

PROGRESS

A new law was
recently passed in NSW
to legally protect the pets
of domestic violence victims
when an Apprehensive
Domestic Violence Order
(ADVO) is granted.

^{*}To protect the identities of the people and animals in this story, we have changed names.

The crucial volunteer programs you support

When animals are too young to be adopted, recovering from illness or surgery, or just not coping in the shelter environment—a temporary home is what they need. That's where RSPCA NSW's Foster Care program comes in. Our extraordinary network of carers volunteer their time welcoming animals into their home and providing that special care.

This year,
2,917

RSPCA NSW
Dedicated
volunteers

Natalie Conway has been fostering since 2014. She started out caring for litters of young puppies, then as her confidence and experience grew, she began taking on dogs who came to us through inspector cases. These can be some of the most traumatised, fearful dogs when they arrive—and their transformation after receiving loving foster care will melt your heart.

"Volunteering for these pets is such a rewarding experience."

Natalie Conway, volunteer foster carer



spent an incredible

238,137

hours making a lifesaving difference to animals in need



Our Animal Ambulance responded to

1,071

calls for help



196

Emergency rescues were made

Quack quack, ouch!

Your generous support ensures we can be on the ground and ready to respond to animals in need at a moment's notice.

We recently rescued a sweetnatured duck from a distressing situation. The poor thing had a fishing hook lodged painfully in his cheek and desperately needed help Inspectors rushed to (carefully) catch this little duck and bring him in to our hospital for emergency care. He did so well to let us check him over and gently remove the hook from his cheek.

We're happy to say that he made a full recovery and was released, all thanks to supporters like you!



Happy Tails you've made possible

Thousands of animals turn up on our doorstep each year through no fault of their own — abandoned, injured, neglected, and desperate for love. Thanks to you, these animals can receive the help they need and happy forever homes.

Todd fetched a happy new life

When five-month-old puppy, Todd, came to us through our inspectors, he had a fractured leg and needed proper care and the chance to heal.

Thanks to supporters like you, Todd got the help he desperately needed. He went to a loving foster home while he recovered, and when he was healed and ready for adoption, someone immediately fell in love with him!

Todd has been so happy with his new family! He now spends his days going to the dog beach and park, running around with his doggy friends, and playing fetch to his heart's delight.



10,892

animals found forever homes

7,451 Felines

2,205 Canines

30 Horses

929Other animal types

277 Livestock

Ain't nothin' gonna break his stride

Rodney came into the world as a stray, and sadly, was born with a bad leg. A compassionate member of the community found him and brought Rodney to the vet. To help give Rodney a life free from discomfort, his leg had to be amputated.

But having just three legs didn't slow this sweet and playful kitten down! Rodney was placed in foster care, and there he met another kitten not yet ready for adoption - Angel. Rodney and his new best friend's beautiful bond was so strong that they would cry if the other one left the room!

We knew they had to find a home together. Great news - a delightful adopter fell in love with the pair, and now Rodney and Angel are living a happy life together in their new forever home!

Photo Credit: Madeline Dyer, Animal Attendant, Sydney Shelter



A Major General with a soft spot

Major General Ron Grey is a retired senior army officer and former Commissioner of the Australian Federal Police. He's a tough and respected military man who also happens to have an incredible soft spot - his tremendous affection for dogs!

But over many years of service, he has witnessed acts of deliberate cruelty to animals that broke his heart. Ron was moved to take action. At 90 years old he still generously donates every year and has included a gift to RSPCA NSW in his Will.

"RSPCA NSW is a leader in bringing to justice those guilty of cruelty to animals. It is worthy of as much support as possible."

Photo caption: Ron is in good company with Rascal, a little stray dog he and his wife Avril recently adopted from RSPCA NSW.

They said "I DO" to helping animals in need

"When we were planning our wedding, our best decision was asking friends and family to donate to RSPCA NSW rather than bringing a gift. We already had all the cheeseboards, plates, and cutlery we needed!

"The wedding was one of the best days of our lives, and it was even better knowing we were able to support the excellent work of a charity which has special meaning

for both of us."

John and Bonnie, newlywed supporters.

John and Bonnie's wedding day was a beautiful celebration of their love for each other, and animals! They raised more than \$3,000 for RSPCA NSW!

Thank you to our corporate supporters!



National Pet Nutrition Partner and official dog and cat food provider Contributing \$860,789 in product in



Official Animal Health Partner

providing all dogs and cats in care with \$384,952 worth of parasite protection in 2020/21.

Featured Corporate Partners

2021/21



Not just our **Official Adoption Partner** (2702 animals rehomed this year!), Petbarn always lends a paw! Whether providing sheltering space for a large seizure, delivering essential food and supplies to affected communities after flooding, or raising an incredible \$175,000 for RSPCA NSW Programs through their in-store 'Tree of Hope' campaign, Petbarn has gone above and beyond for the animals!



This year, Greencross Vets generously desexed 355 cats and dogs before adoption, as well as supporting RSPCA NSW Outreach events by offering microchipping, vaccinations, and health checks to pet owners in need. They also collaborated with RSPCA to launch the first Veterinarian Graduate program at Sydney Shelter Hospital.

We simply can't thank you enough

We hope you've been as inspired as we have by reading through Your Year in Review.

You are the reason for every success story.

Every time an abandoned dog gets adopted into a doting forever home, or an injured kitten receives life-saving medical care, or a frightened wild animal is rescued from a dangerous situation—that's your support in action.

Because of you, vulnerable animals can be protected, cared for, and placed in loving homes every day.

Your generosity achieves tangible, life-changing impact for hearts, homes, and tails all over New South Wales.

Thank you!



